



ZACTAN provides professional services for companies interested in receiving the highest return for their technology investments. ZACTAN has been providing this outstanding service for Niagara Area businesses for 10 years.

ZACTAN provides professional services for companies interested in receiving the highest return for their technology investments. We provide your company with a secure and reliable partner that can help you realize your business goals.

Productivity, efficiency, flexibility, cost savings, and most importantly customer satisfaction. You expect all these things from your business network, plus the ability to deliver mission-critical information to the right people at the right time. ZACTAN can help your company secure and maintain your business network, plus provide the following value:

- Enhances overall productivity by eliminating network bottlenecks
- Maximizes the availability of network resources & applications
- Proactively plan for network expansion

ZACTAN's services provide you with the tools to understand your network, and more importantly, improve your business.

Network Design and Implementation services are used to plan, design, build, and integrate a network infrastructure that increases productivity and helps to achieve strategic business goals. A key feature of this component is sensitivity to the impact of network architecture changes on users and the client's business. The Network Design and Implementation service incorporates several processes, including architecture, network design, reengineering, and implementation.

Network Design and Implementation makes sense because:

- Lack of network design hampers ability to understand current network designs, analyze applications' performance, and predict operational performance
- Architecture - the skeleton on which any transition is fleshed out - provides the basis for conserving resources and makes possible efficient operation of IT infrastructure.

## **ADDITIONAL SERVICES**

- Network Optimization
- Security Audit and Vulnerability Testing
- Project Management, Product Sales and Installation
- Custom Report Writing (MS Access, Crystal Reports)
- Remote Server / Network Monitoring & Administration
- Disaster Recovery
- Remote Access
- Email and Collaboration Services
- General Consultation



## PROJECT MANAGEMENT

In addition to the Network Expertise, ZACTAN also has extensive knowledge and experience with Visual Enterprise ERP and Application Development.

ZACTAN currently supports customers surrounding the GTA with various Database Administrator duties. Database design & support for SQL Server, SQL Base, and Oracle platforms, with comprehensive knowledge of the underlying table structure of Visual Enterprise. Strong listening, facilitation, presentation, and interpersonal skills are complemented by a high level of professional integrity.

Specialized in the technical components of ERP's and custom application design & development (Centura report builder, Access, Excel and Crystal Reports). The installation and Knowledge of all Visual ERP and complementary applications like VM Quality, Visual CRM. ZACTAN has been the lead in many ERP implementations, and has also just had the technical responsibilities working with the project team to deliver the best solution.

Contact us for a complimentary network consultation.

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